



AUBH 2025-2026

# **STUDENT HANDBOOK**

[WWW.AUBH.EDU.BH](http://WWW.AUBH.EDU.BH)

# Table of Contents

<b>Message from the Dean of Students</b>	<b>1</b>	Canvas	20
Our Values	2	Internet Use	20
Our Mission	2	Dress Code & Local Culture	21
Our Vision	2	Gym Etiquette	21
Graduates Attributes	2	Damage to Property	21
<b>Academic Information</b>	<b>4</b>	Library	21
<b>Orientation Program</b>	<b>4</b>	Laboratories	21
<b>Academic Advising</b>	<b>4</b>	Counseling Services	21
<b>Office of The Registrar</b>	<b>6</b>	Campus Security	21
Registration Procedure	6	Students with Special Needs	21
Adding, Dropping, and/or Withdrawal of Courses	6	Definition of Special Needs	21
Withdrawing from all courses procedure	6	The Responsibility of the Student	21
Internal Transfer	7	Confidentiality of Reports	21
Transcripts	7	<b>Accommodations for Athletes and Others</b>	<b>22</b>
Students' Record Retention	7	Academic and other Forms of Support	22
Confidentiality	7	Accommodations for Athletic Activities	22
Data Sharing	7		
Sharing & Distributing Students' Work	7		
<b>Academic Standing &amp; Grading System</b>	<b>8</b>		
Graduation Audit	8	<b>Student Code of Conduct</b>	<b>24</b>
Course Load/Overload	8		
Part-time Enrollment	8	<b>Examination Protocols</b>	<b>26</b>
Grading System	10		
Grade Point Average (GPA)	10	Arriving to the Examination Hall	26
Incomplete Grades	10	Equipment & Materials	26
Final Examinations	10	Behavior During the Examination Session	26
Repeating a Course	10		
Change of Grade	10	<b>Academic Integrity</b>	<b>28</b>
Grade Appeal Procedure	10		
Dean's List	10	Definitions of Academic Integrity Violations	28
Graduation Honors	10	Adjudication of Academic Offenses Jurisdiction	29
<b>Academic Probation And Dismissal</b>	<b>11</b>	Adjudication Process	29
Good Academic Standing	11	Possible Sanctions for Academic Integrity Violations	30
Provisional Acceptance	11	Academic Appeal Process	30
Academic Probation Elevate@AUBH	11	Academic Appeals Committee	30
Academic Dismissal	11		
Academic Appeal Process	11	<b>Students Bill of Rights and Responsibilities</b>	<b>32</b>
Readmission	11		
<b>Attendance Policy &amp; Requirements</b>	<b>12</b>	StudentsCouncil	32
Attendance Policy	12	Students Rights	32
Attendance Requirement	12	Student Responsibilities	32
Result of not meeting the requirement	12	Student Feedback, Grievance, and Disciplinary Actions	32
Excused Absence	12		
Tardiness	12	<b>Health and Safety</b>	<b>34</b>
Leave of Absence	12		
<b>Class Hours &amp; Scheduling</b>	<b>13</b>	Opening Hours and Emergency Contact	34
The Higher Education Council (HEC) Attestation	13	Smoking Policy	34
<b>Tuition and Fees</b>	<b>15</b>	Parking Policy	34
Undergraduate Degree Programs Tuition	15	Safe Driving	34
Graduate Degree Programs Tuition	15	Contact Information	35
Other Fees	16	Guest Visitor Policy	35
Higher Education Council (HEC) Fees	16	Infectious Disease	35
<b>Methods of Payment</b>	<b>17</b>		
Financial Regulations	17	<b>Other Policies and Procedure</b>	<b>37</b>
Installment Plans	18		
Family Tuition Discount	18	Harassment Policy	37
Scholarships and Financial Aid	18	Drugs and Alcohol Policy	37
Education Loans	18	Copyright Policy	37
<b>Campus Life, Policies and Procedures</b>	<b>20</b>		
Student Identification Card	20	<b>Information Technology (IT) Policies</b>	<b>39</b>
Student Email Account	20		
		Acceptable Use Policy	39
		Professional Conduct in the University Online Environment	39
		Critical Business Application Use	39
		Computing Resources	39
		Technical Support	40
		Software Home Usage	40
		Email And Voice Mail	40
		Wireless Communication	40
		Responsible Use Of Information Technology	41
		Reporting Violations	41
		Consequence Of Violations	41



# Message from the Dean of Students

**Dear Students,**

It gives me great pleasure to welcome you to the American University of Bahrain (AUBH). Being a university student is one of the most exciting and rewarding life experiences that you will ever go through and we are glad that you have chosen us to be your partners in this remarkable journey of transformation and development. Here at AUBH, we place value on critical thinking, experiential learning, cultural awareness and creativity. We encourage you to ask questions, debate and explore new methods and ideas. We hope that you will engage, not only in the learning environment inside your classroom, but also in the wider academic community of which you are now part. We perceive our students as resourceful and capable of solving problems, as we provide them with support and guidance.

The University will offer you a rich teaching and learning framework that is equipped with all the resources and facilities you need to fulfill your true potential. AUBH offers a flexible curriculum with social and academic opportunities to help students realize their professional and personal goals. However, we believe that it is your responsibility to take ownership of your own learning and make the most out of the opportunities that you have in hand.

Pursuing knowledge requires effort, perseverance and discipline. This booklet outlines some of the main facilities and services that AUBH will offer you to facilitate learning. It defines key features of the mutual relationship between you as a student, and the University as an institution, highlighting your rights and responsibilities in relation to academic and non-academic matters. Please read it carefully and feel free to come forward and ask questions, if needed.

Wishing you a very successful journey, for a lifetime of success.

*Amal Alawadhi*

Dean of Students



**“** The University will offer you a rich teaching and learning framework that is equipped with all the resources and facilities you need to fulfill your true potential. **”**

## Our Values



- Student-Centric:** We prioritize the needs and success of students at the core of all decision-making and operations. We strive to create an environment where students feel supported, heard, and empowered in their learning journey.
- Excellence:** At AUBH, we are dedicated to achieving excellence within our campus community by offering rigorous and high-quality education to all students and fostering achievements in research and community engagement. We cultivate an environment that promotes lifelong learning, civic and social responsibility, leadership development, and individual and career growth.
- Innovation & Creativity:** We are committed to providing our community members with opportunities to challenge the status quo and pursue new experiences. We encourage original thinking, problem-solving, and positive change, not only in teaching but also in our operations.
- Openness & Accessibility:** We believe that education should be accessible to all qualified individuals, irrespective of their socioeconomic status, religion, nationality, gender, or any other factor. We are committed to ensuring that education remains open and available to all who seek it.
- Respect & Care:** We integrate respect and care into every facet of our university's operations and culture. We recognize the inherent value of human dignity and care about the individual needs and ambitions of our students and staff. Together, we build a supportive and caring professional and learning community.

## Our Mission



Our mission is to provide transformative, flexible, and innovative learning opportunities to position graduates to launch and sustain satisfying and successful careers. We will foster learner success by promoting interdisciplinarity and entrepreneurial endeavors, providing analytical and technical skills necessary to thrive in the digital economy, and engaging with our communities to foster respect, positive impact, and social responsibility.



## Our Vision

The American University of Bahrain will be internationally recognized for quality and innovation in learning, the success of the leaders it graduates, and its positive impact on social and economic transformation.

## Graduate Attributes



**Problem-solving:** AUBH graduates critically analyze problems or complex situations and work out solutions to overcome them, capitalizing on available resources and logical thinking.

**Leadership:** AUBH graduates are willing to take ownership, influence and support others around them, and inspire change.

**Social Responsibility:** AUBH graduates take responsible actions that are in the best interest of other individuals, the environment, and society.

**Global Awareness:** AUBH graduates understand their role in the world in relation to the global context.

**Entrepreneurial Mindset:** AUBH graduates can challenge the status quo and adapt to changing circumstances.

**Life-long Learning:** AUBH graduates use self-reflection to identify their weaknesses, develop new skills and knowledge, and transfer the acquired skills and knowledge to new contexts.

# ACADEMIC INFORMATION



## Orientation Program

Prior to the start of the academic year, all freshmen and new transfer students are required to attend a mandatory student orientation. The session outlines general academic regulations, policies and available support services. During the mandatory student orientation, the Office of Student Affairs introduces university life through campus tours, meetings, lectures, demonstrations and other activities. The mandatory orientation program is aimed at helping new students adjust to AUBH, meet other new students, and speak with university administrators who assist with the orientation program.

## Academic Advising

The primary aim of Academic Advising is to guide students through a chosen academic program and help students establish and maintain a path to graduation. Each student is assigned an Academic Advisor who works to connect students to the services and support available at AUBH. Students should meet regularly with the assigned Academic Advisor regarding the chosen academic program and progress toward the intended degree. Each student must also obtain the approval of the assigned Academic Advisor before registering and/or making registration changes.



# OFFICE OF THE REGISTRAR



# Office of The Registrar

**The principal goal of the Office of the Registrar is to maintain accurate records and documentation on academic programs and student progress.**

AUBH recognizes that students hold the primary responsibility for their education and, hence, for their program choices. However, the Academic Advisor plays a crucial role in developing an informed basis for making responsible and thoughtful academic decisions. The obligation to know and abide by the regulations of the chosen program resides with the student. Thus, Academic Advisors assist with academic planning, but final responsibility rests with the student.

Academic Advisors are assigned before students enroll in classes. If, for any reason, a student wishes to have a different Academic Advisor, the student may submit an official Change of Academic Advisor request form.

In addition, the Office of the Registrar plays an important role in admissions, scheduling, graduation, reporting, records management, and policy development. The Office of the Registrar also works hand-in-hand with Academic Advisors to ensure that students are in compliance with all academic requirements.

## Registration Procedure

Registration occurs each semester. Students are expected to register during the designated registration periods. All registration dates are listed on the academic calendar and available on

the website. Courses are filled on a first-come, first-served basis. There are specific deadlines after which registration is considered late and penalized with a fee.

## Adding, Dropping, and/or Withdrawal of Courses

The dates for add/drop periods are listed on the academic calendar and on the website. Students may add/drop a course only during the specified add/drop period. When adding or dropping a course, a student must:

1. *Consult with the assigned Academic Advisor.*
2. *Change your course selection on the student portal.*
3. *Verify the add/drop as soon as possible by checking your schedule.*

Dropping a course differs from withdrawing from a course. Dropping a course happens only during the first week of each academic semester. A dropped course will not appear on a transcript. Deadlines for dropping a course are specified for each semester and are listed on the academic calendar.

If, however, a student withdraws from a course after the first week of the academic semester, the withdrawal is noted as a "W" on the transcript. A student may withdraw from a course at any time before 60% of the class sessions have occurred. Deadlines for withdrawing from a course are specified for each semester on the academic calendar. Students are financially responsible for the courses from which they withdraw (see relevant policies under Tuition Refund Policy and Appeal Process).

## Withdrawning from all courses procedure

A student who wishes to withdraw from a course, but still be enrolled in one or more courses, must:

1. *Consult with the assigned Academic Advisor to complete the required form(s).*
2. *Submit the completed form(s) with all relevant signatures to the Office of the Registrar.*
3. *Verify the add/drop as soon as possible by going to the Student Portal.*

A student who wishes to withdraw from all courses for a particular academic semester, but who plans to return in the subsequent semester must:

1. *Consult with the assigned Academic Advisor to complete the required form(s).*
2. *The student should submit the form to the Office of The Registrar*
3. *Visit the following offices to ensure that there are no outstanding obligations:*
  - *The Finance Department*

*Complete an exit survey*



- *Library* A student who wishes to withdraw from all courses and does not plan to return in the subsequent semester must:
  - *1- Send a written notification to the Registrar by e-mail, copying your Academic Advisor.*
  - *2- Complete the required form and send it to the Registrar.*
- *3 Visit the following offices, obtaining signatures where indicated, to ensure that there are no outstanding obligations:*
  - *The Finance Department*
  - *Library*

# Office of The Registrar

A student who does not return in any semester in which he or she is expected to return but seeks to return within one year of last attending should contact the Office of The Registrar. Students who seek to return more than a year after last attending must re-apply for admission to the University through the Office of Admissions. Students in this situation are subject to current/new program requirements.

Any type of withdrawal is not official unless a Student Withdrawal Form is submitted. Any student failing to follow the withdrawal procedure will earn an “F” grade, which will appear on the transcript. Student Withdrawal Forms are available from the Office of The Registrar and on Canvas. A phone or email message is not sufficient to withdraw from a course or from the University.

## Internal Transfer

Undergraduate students wishing to change the degree program they are enrolled in need to contact the Registrar’s Office to fill the required form. The internal transfer/ change of degree program is subject to the following guidelines:

- All students have the right to request changing the degree program of their study, regardless of their current GPA or CGPA.
- The student is required to go through an interview with the destined Program Lead to ensure that he/she is well-advised before making the transfer decision.
- The student needs to meet the entry requirements of the destined program.
- Transferal of credits obtained will depend on the degree requirements and eligibility for graduation rules (i.e., study plan) set for the program that the student is interested in transferring to.
- The student may retain credits obtained from all common courses, including General Education courses, Core courses, and Professional Electives.
- If the student’s CGPA is less than the requirement for good academic standing, he/she can only transfer credits from courses where a grade of “C-” or above was achieved for undergraduate programs or “B-” for postgraduate programs;
- The student should be able to graduate within the maximum residency duration from the date of joining the University.

## Transcripts

The Office of the Registrar maintains all students’ transcripts. Students can request a copy of their academic transcripts through a signed Transcript Request Form submitted to the Office of the Registrar. Please refer to the fee schedule for requesting an official transcript.

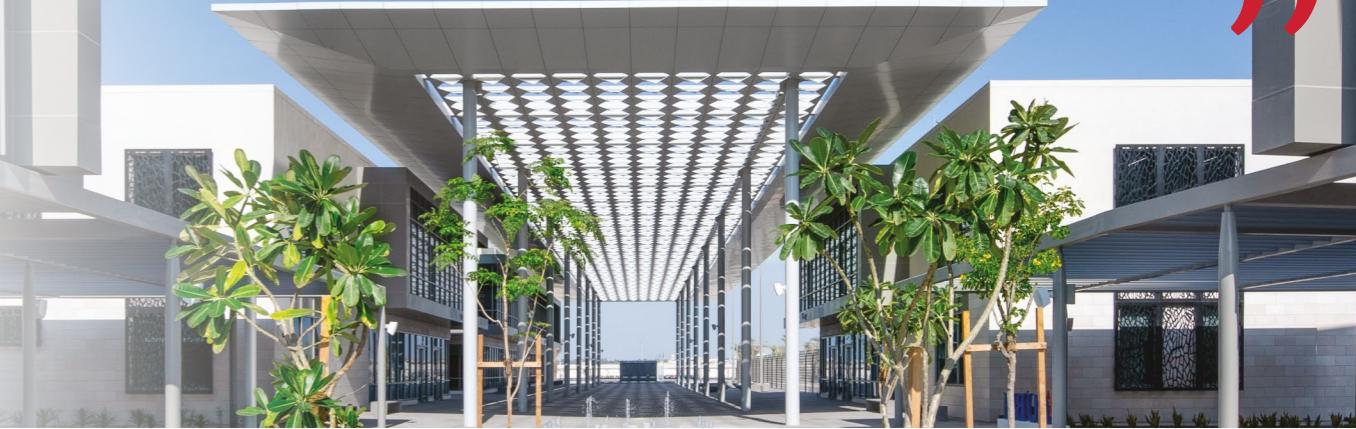
## Students’ Record Retention

The University maintains physical and electronic copies of student records; all papers, documents and transfer transcripts submitted by the student at the time of application are maintained and filed at the Office of the Registrar. The University maintains student records for a maximum of five years after the student graduates or leaves the University. In addition to physical copies, the University maintains digital copies of student records for not less than 5 years from the last day of attendance.

“

*The University maintains physical and electronic copies of student records; all papers, documents and transfer transcripts submitted by the student at the time of application are maintained and filed at the Office of the Registrar.*

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## Confidentiality

All confidential information in possession of AUBH shall not be disclosed to any third party indefinitely except where the consent of the students is obtained or where disclosure is required by law, any court, any governmental, regulatory, or supervisory authority, or any other authority of competent jurisdiction, or required for AUBH to comply with its contractual obligations. AUBH may disclose confidential information to its employees, officers, advisers, agents, or other representatives who need to know the information to carry out their functions, provided it shall ensure that each of its employees, officers, advisers, agents, or other representatives to whom confidential information is disclosed is aware of its confidential nature and adheres to the confidentiality requirements that must be complied with by AUBH.

## Data Sharing

AUBH, in its ordinary course of business, may transfer any personal data pertaining to university students to third parties for the purpose of data processing. Third parties receiving personal data will be subject to the same confidentiality requirements imposed on AUBH. Any sharing and processing of personal data will be done in accordance with the personal data protection laws applicable in the Kingdom of Bahrain from time to time with regard to the processing and transfer of personal data.

## Sharing & Distributing Students’ Work

Students are the sole owners of the work they produce independently, regardless of who pays for the course. Where the work is supervised by a faculty member, such as in the case of graduation projects or dissertations, the ownership of the work remains with the student. Yet, the identity of the supervisor should be acknowledged. It is the University’s policy to share samples of assessments with internal and external markers for quality assurance purposes; hence, no prior consent is required. However, faculty should not publish or share students’ work with other students or third parties without written consent. Where a formal presentation or exhibition of work is built into the assessment procedure, this will be communicated to students in writing as part of the task description.

# Academic Standing & Grading System

**AUBH uses a 4-point grading scale. GPA is determined by letter grades A through F using the designated points assigned to each.**

## Graduation Audit

Students need to satisfy all the graduation requirements as detailed in his/her catalog year. The Office of the Registrar is responsible to issue graduation audits for all students. Any issues need to be clarified and resolved by the Dean of the College.

## Course Load/Overload

Enrollment for a minimum of 12-19 credit hours in one academic semester constitutes a full-time course load. Successful completion of 30-33 credit hours in an academic year or two successive academic semesters will allow the student to progress reasonably toward graduation.

Undergraduate students' classifications are defined as follows:

Credit Hours - Per Academic Year	Standing
0-29	Freshman
30-59	Sophomore
60-89	Junior
90 or above	Senior
Less than 12 per semester	Part-time
12-19 per semester	Full-time
More than 19 per semester	Overload

Course overload is defined as a course schedule of more than 19 credit hours in a single academic semester. An overload results in extra tuition greater than the full-time tuition rate with each credit hour over 19 credit hours being an additional charge. Students who wish to register in overload status must have the following:

1. A minimum cumulative GPA of 3.0 as verified by the Office of the Registrar.
2. Approval of the assigned Academic Advisor and the appropriate Dean.
3. Last year before graduation.

For first time in college students (FTC), the minimum duration a student may take to complete an undergraduate program of study is three academic years, while the maximum duration a student may take to complete an undergraduate program is 8 academic years.

## Part-time Enrollment:

Undergraduate students who wish to take a minimum of 6 credit hours and a maximum of 11 can apply for a part-time student status. Students who wish to make such a request should note the following:

- Part-time enrollment registration form must be filled out on a semester-by-semester basis, which will be subject to approval of the academic advisor, Finance department and Registrar.
- The last day to accept Part-time enrollment requests will be the last day of add and drop period.
- The Academic Advisor is expected to prepare a study plan for the student to ensure that students will be able to comply to graduation requirements.
- It is the student's responsibility to ensure graduation within the maximum residency rule of eight years mandated by the Higher Education Council in the Kingdom of Bahrain. Meaning, Bachelor's degree students are required to complete their studies at AUBH within 8 years from the first day of enrollment, regardless of their enrollment status.
- Students must remain in good academic standing to continue their enrollment at AUBH.
- Part-time students are not eligible for dean's list recognition.

Students must indicate the justification behind their request.

## Grading System

Grades are earned for each course in which a student is officially enrolled. The assignment of final course grades is a basic responsibility of each faculty member. Instructors must identify the components and the weight of each that make up the final grade. Common components include, but are not restricted to:

- *Performance on quizzes and examinations.*
- *Performance on projects, reports, and/or papers.*
- *Performance on presentations and other class exercises.*
- *Class participation.*
- *Attendance, including minimum requirements to complete the class.*

Any changes in criteria listed on the course syllabus that occur during the semester must

have written notice and be announced in class in a timely manner. In addition to defining the criteria, instructors are responsible for applying the criteria consistently and carefully, using professional judgment for their assessments, and in all cases, being fair to reflect student performance in the context of university expectations for student achievement and the established grading scale. The University uses a 4-point grading scale. GPA is determined by letter grades A through F using the designated points assigned to each. The definitions of letter grades are as follows:

Definition	Grade Points	Percentage Grade	Letter Grade
Excellent	4.00	90-100	A
Very Good	3.67	87-89	A-
Very Good	3.33	84-86	B+
Good	3.00	80-83	B
Good	2.67	77-79	B-
Satisfactory	2.33	74-76	C+
Satisfactory	2.00	70-73	C
Below Average	1.67	67-69	C-
Below Average	1.33	64-66	D+
Poor	1.00	60-63	D
Failure	0	Below 60	F
Incomplete	0		I
Withdrawal	0		W
Pass	0		P
Audit	0		AU
Withdrawn Fail	0		WF

1. The grade of 'W' indicates withdrawal from the course, as explained in the withdrawal policy, and has no impact on the GPA.
2. The grade of 'P' is not computed towards the GPA, but credits earned count toward graduation.
3. The grade of 'F' is computed into the cumulative GPA.
4. Students enrolling for an Audit (grade of "AU") must designate the intent to enroll on an audit basis at the time of registration. Students registering for a course on an Audit basis receive no credit for the course. The course is recorded on the transcript and the grade of "AU" is assigned.
5. Grades for courses taken at another college or university do not enter into the computation of the cumulative GPA.
6. The grade "WF" is applicable to students who are forced to withdraw from courses due to excess absenteeism and does not compute towards the GPA.



# Academic Standing & Grading System

## Grade Point Average (GPA)

GPA is determined at the end of each academic semester. GPA is computed by multiplying the number of credit hours of each course by the grade points equivalent to the letter grade received and totaling the points. The sum total is then divided by the total number of credit hours for which the student has received a grade. Grades reported as "I", "W", "P", "AU" or "WF" are not computed in the GPA.

## Incomplete Grades

The grade of 'I' is awarded to a student who has maintained satisfactory performance in a course but was unable to complete a major portion of coursework (e.g., research paper or final exam). It is the responsibility of the student to bring pertinent information to the faculty member to justify the reason for the missing work and to reach an agreement on the means by which the remaining course requirements will be satisfied. The student and faculty member must agree, in writing, on the work to be completed and the time frame allowed for completion of the work (not to exceed the last day of the following academic semester). The student is then responsible for fulfilling the remaining course requirements within the agreed upon time frame. Failure of the student to complete work within the specific time limit will result in an 'F' being recorded as the final grade. A student qualifies for an incomplete grade only if:

1. The student has already completed a minimum of 60% of the course requirements.
2. The student has at least a "C" average in the course at the time of requesting an incomplete grade.

3. The student can document one of the following as the reason for requesting an incomplete grade: 1) certified physical or emotional illness or 2) death of an immediate family member. It is the responsibility of the student to contact the faculty member and provide documentation of the certified illness or death in the family prior to the date on which final grades are due at the end of the semester in which the course took place.

The faculty member will award the student an incomplete grade (grade of "I") on the grading roster and, subsequently, change the grade to the earned grade when and if the remaining work is completed as per the written agreement. All incomplete assessments must be finished within one semester, except capstone projects, in which the student can take up to one year. Incomplete classes do not impact GPA until a final letter grade is entered.

## Final Examinations

Final examinations are scheduled to occur immediately following the end of regularly scheduled classes. Students are responsible for attending the final examination session at the designated date and time. Students may be excused from a final examination only in cases of serious circumstances, such as illness, and only if permission for absence is approved by the relevant academic committee. Students missing final exams should inform their instructor in writing and complete the appropriate form requesting a "make-up" attempt.

## Repeating a Course

If a student repeats a course, the highest grade will be included in the cumulative GPA. The other grade will not be included in the cumulative GPA, although both will be shown on the transcript.

## Change of Grade

Once grades have been submitted to the Office of the Registrar, no grade changes are allowed, unless a faculty member completes an official Change of Grade Form, in which an explanation of a legitimate error in the calculation of the grade is provided. Change of grades must also be approved by the respective Dean of the College.

## Grade Appeal Procedure

In the case where a student believes that the grade received is different from what was expected, the student must first exhaust all possibilities for resolving the problem with the faculty member. If this does not lead to a resolution, the student may appeal the grade by filing a petition to the Registrar's Office. An appeal must be filed within one week from the date the grade was disseminated. Students can only appeal assessments carrying 20% or more of the course grade.

Once an appeal has been filed, the Registrar's Office will forward the request back to the college for second marking or other appropriate action depending on the case. The outcome of the grade appeal evaluation is subject to the Assessment and Grade Approval Committee approval.

Students who hold clear evidence suggesting that the Grade Appeal Procedure was not followed, as described in this document, and hence were subject to unfair treatment may file a grievance request through the Counselor's Office.

## Dean's List

The Dean's List includes students who have achieved a GPA of 3.75 or better within a single academic semester and who were registered for at least 12 semester hours of credit (excluding grades of 'P' or 'I'). Students who achieve these requirements are named on the Dean's List, which is published at the end of each academic semester.

## Graduation Honors

The University grants Latin honors at graduation. To be eligible for graduation honors, a student must have achieved the requisite cumulative GPA. These are:

Latin Honor	Undergraduate Degrees	Postgraduate Degrees
Suma cum laude	CGPA of 3.90-4.00	CGPA of 3.90-4.00
Magna cum laude	CGPA of 3.70-3.89	CGPA of 3.80-3.89
Cum laude	CGPA of 3.50- 3.65	CGPA of 3.70- 3.79

Latin honors are noted on the Diploma.

# Academic Probation and Dismissal

## Good Academic Standing

In order to progress satisfactorily and obtain good academic standing, a student must maintain a GPA of at least 2.0 for each academic semester and maintain an overall cumulative GPA of at least 2.0.

## Provisional Acceptance

Applicants who do not meet full admission requirements but show potential for academic success at the University level may be admitted on a provisional basis. These admitted students are required to follow the stipulations outlined in a Provisional Admission letter and may be enrolled in the University Preparatory Program. Students typically remain under provisional admittance status up to one year. Students who do not meet the requirements for full admission status after a year are discontinued and cannot apply for readmission.

## Academic Probation Elevate@AUBH

A student who fails to maintain good academic standing in any academic semester is placed on probation and hence enrolled in the “Elevate@AUBH” program for the following semester. The program’s purpose is to ensure that students have a clear and structured support plan to succeed and move forward in their academic journey at AUBH. The action plan may include attending regular meetings with faculty, attending Math/ Writing Skills Center sessions, or study skills training. The components of the program will be customized based on the student’s individual needs.

Being part of the “Elevate@AUBH” program means the following:

1. The student is required to meet with his/ her academic advisor regularly.
2. The student’s attendance will be closely monitored throughout the program by the academic advisor.
3. The student is required to follow the development action plan assigned to him/her.
4. The student is required to take a load of 12 credits only.
5. The student may be dismissed if he/ she does not show significant improvement in his/her academic achievement (i.e., improve your GPA) after enrolling in the Elevate@AUBH program for two consecutive semesters.

At the end of each semester, the Assessment & Grade Approval Committee will review the progress and performance of the students placed in the Elevate@AUBH program for further action or change of status, if needed.

Note that “Senior Students” who completed 90 credits or more are not subject to academic probation and therefore will not be enrolled in the Elevate @AUBH Program. Students on academic probation who formally withdraw for a semester or more will remain on probation if they resume the same program of study. In addition, if students wish to change their degree program while on probation, the first semester of enrollment in the new program will count as their first probationary semester.

## Academic Dismissal

*A student may be academically dismissed from a degree program for*

*one of the following three reasons:*

1. *Failing to maintain good academic standing after completing two consecutive probationary semesters, excluding summer, given that the student’s cumulative GPA is also less than 2.00.*
2. *If a provisionally admitted student does not meet the conditions of their admission.*
3. *Violating the academic integrity of assessments for multiple times.*

*Academic dismissal decisions are evaluated and approved by the Assessment & Grade Approval Committee.*

## Academic Appeal Process

Students may appeal academic penalties, including suspension, dismissal, forced withdrawal (WF), and those imposed by the Academic Integrity Committee. All appeals must be submitted in writing to the department of Student Affairs within five business days of receiving the official penalty letter. Students with appropriate explanations for failing to earn the minimum GPA and/or maintain the stipulations of the Performance Contract must take responsibility for providing document and supporting materials to the Academic

Appeal Committee in advance of the scheduled appeal hearing. Students appealing for re-admission should provide a plan for improving academic performance.

## Readmission

1. Students who are dismissed from the University due to behavioral misconduct or academic integrity violations cannot be readmitted for a minimum of three years.
2. Students who are dismissed due to poor academic performance may be readmitted to the University if they meet the following conditions:
  - a) Transfer to a new program or pass remedial sessions for at least one semester before resuming the same degree.
  - b) Repeat courses in which they have received a grade lower than C- as needed.
3. Students who withdraw from the University and decide to come back must meet the academic requirements in place at the time of their readmission and are held to the current academic policies.
4. Students who fail to meet the requirements for graduation at AUBH for a second time after readmission will be permanently dismissed.

# Attendance Policy & Requirements

**Because of the professional nature of education at AUBH, students are expected to attend not less than 75% of the classes scheduled for a given course/subject.**

## Attendance Policy

Classes are experiential, and missing classes could affect the student's subsequent performance in the course. The following attendance policy is modeled after attendance expectations in the workplace and is consistent with AUBH's commitment to "a culture of professional practice". Instructors provide important information and guided practice. Students must participate in discussions, reviews, critiques, and seminars. Lack of attendance will impact the student's success and, potentially, progress through the study program. Instructors may call roll of the student names listed on the attendance roster at any time during the class, for each day that the course meets during the quarter.

## Attendance Requirement

Students are expected to attend not less than 75% of the class time scheduled for a given course/subject. Failure to meet the attendance requirement will result in forced withdrawal (WF) from the course.

## Result of Not Meeting the Requirement

While AUBH recognizes that tracking attendance is the responsibility of the students themselves, the University has a warning system in place to help students track their attendance. Students will receive the first warning email when they miss 10% of class time. Similarly, students will receive a second and final warning as they reach 15% and 20% absence rates. Warnings are sent to the student's University e-mail account.

## Excused Absence

Students who are absent due to an extenuating circumstance may submit documentation (e.g., sick leave) to their instructor in support of a request for an excused absence. Only sick leaves issued by public health centers or private hospitals approved by the Higher Education Council (HEC) will be accepted. Students must submit the supporting document to the course instructor within three days of being absent. Excused absences will allow students to make up work they missed, such as taking a make-up test or receiving an extension for an assignment deadline. Students will only be offered one makeup/extension opportunity for each missed assessment. Students who miss the makeup/extension opportunity for a reason outside their control must apply for a grievance, and an independent committee will evaluate the

An excused absence will still count towards the absence rate allowed by the University, yet it offers students an additional 5% on top of the maximum limit. Students who cannot meet the attendance requirements due to long-term exceptional circumstances should speak to the AUBH Counselor as soon as possible and file a request for special circumstances.

## Tardiness

Students are expected to show up to class on time. Arriving to class after 5-10 minutes of the start time will be recorded as late, while arriving later than that will be recorded as absent. Being late three times during the course will be counted as one absence.

## Leave of Absence

A leave of absence (LOA) is a temporary period of time during which the student is not in attendance but is not considered withdrawn from the university. A student may request to take a leave of absence due to personal circumstances, such as financial issues, family, and health problems. The maximum period of time allowed for an approved LOA is two years. Students may take multiple leaves of absence during their tenure at the university, given that the total period within which they have been on leave does not exceed two years (i.e., four academic semesters). Students who exceed the maximum limit allowed will be automatically dropped out and will need to meet the entry requirements for admission and credit transfer at the time of their return if they come back. Students who remain inactive for more than two years will be treated in the same manner.





## Class Hours & Scheduling

Classes are scheduled between Sunday and Thursday. Saturday classes are occasionally offered. Full-time students are expected to attend classes at the scheduled time for each course. Classes may run at any time between 8am and 6pm.

## The Higher Education Council (HEC) Attestation

The Higher Education Council (HEC) is the main regulatory body within the educational sector, governing the acknowledgment and attestation of your degree in the Kingdom of Bahrain. While it is the University's responsibility to obtain license to run academic programs and facilitate the application process for the attestation of individual degrees, it is the student's responsibility to:

- *Meet the minimum attendance requirement set by the University.*
- *Provide complete and valid documentations to the admission office upon registration (medical report, valid smart card, valid passport, MOE statement of graduation, personal photos).*
- *Ensure that the student name provided at the time of registration and that appears on the official records of the University, exactly matches his/her name in the passport.*
- *Fulfill the academic requirements for the successful completion of the degree program that he/she is enrolled in.*
- *Enroll and successfully complete any additional/compulsory subjects set by the HEC before graduating from the program (i.e. Arabic Language, Modern History and Human Rights).*

Failure to fulfill any of the above-mentioned requirements might deprive the student from obtaining the attestation.

Each student will be issued a unique HEC number which will be part of his/her unified student file.

The University will inform/update students in case of any changes in the HEC requirements.

# TUITION & FEES



# Tuition and Fees

**The tuition and fees stated below are applicable for students, registering for the Academic Year 2025-2026.**

Enrolled students must comply with the Financial Regulations of the University as published in the Student Handbook. The University tuition and fees are subject to change in accordance with the Higher Education Council regulations.

## 2025 Undergraduate Degree Programs Tuition

The table below details tuition and fees per semester:

	<b>Fall/Spring</b>	<b>Summer</b>	<b>Due</b>
<b>Undergraduate Degree Programs Tuition</b> (BHD 200 per credit hour)	<b>Starting from BHD 2,400</b> (12 to 18 credit hours)	<b>Starting from BHD 600</b> (3 to 9 credit hours)	Payable as per the published dates in the Academic Calendar.
<b>Student Activities Fee*</b>	<b>BHD 100</b>	<b>BHD 50</b>	
<b>Technology Fee**</b>	<b>BHD 50</b>	<b>BHD 30</b>	
<b>Seat Reservation Deposit</b> (non-refundable)	<b>BHD 600</b>	<b>BHD 300</b> (Amount will be deducted from tuition)	Payable before registration for each semester.

### \* Student Activities Fee

Student Activities Fee supports on and off-campus programs and activities that enhance the student experience of university life. It also provides access to the sports and recreation facilities. All students are required to pay this fee once per semester.

### \*\*Technology Fee

Technology Fee supports the technology infrastructure, resources and services that enhance student learning experiences and to continually provide innovative solutions in line with the University's mission. All students are required to pay this fee once per semester.

## 2026 Undergraduate Tuition and Fees

AUBH is introducing a new tuition and fees structure effective Spring 2026: The new fee will be BHD 220 per credit hour, plus a Learning Resources Fee applicable to certain Colleges. This revised tuition and fees structure is designed to simplify AUBH's tuition model and enhance transparency for students.

<b>College</b>	<b>Learning Resources Per Semester</b>	<b>Amount By Year</b>
<b>College of Business &amp; Management</b>	<b>0</b>	<b>Fall: BHD 3,300</b> <b>Spring: BHD 3,300</b> <b>Total Per Year: BHD 6,600</b>
<b>College of Engineering &amp; Computing</b>	<b>200</b>	<b>Fall: BHD 3,500</b> <b>Spring: BHD 3,500</b> <b>Total Per Year: BHD 7,000</b>
<b>College of Media &amp; Design</b>	<b>250</b>	<b>Fall: BHD 3,500</b> <b>Spring: BHD 3,500</b> <b>Total Per Year: BHD 7,000</b>

\*Learning Resources Fee will apply only after the completion of 45 credit hours.

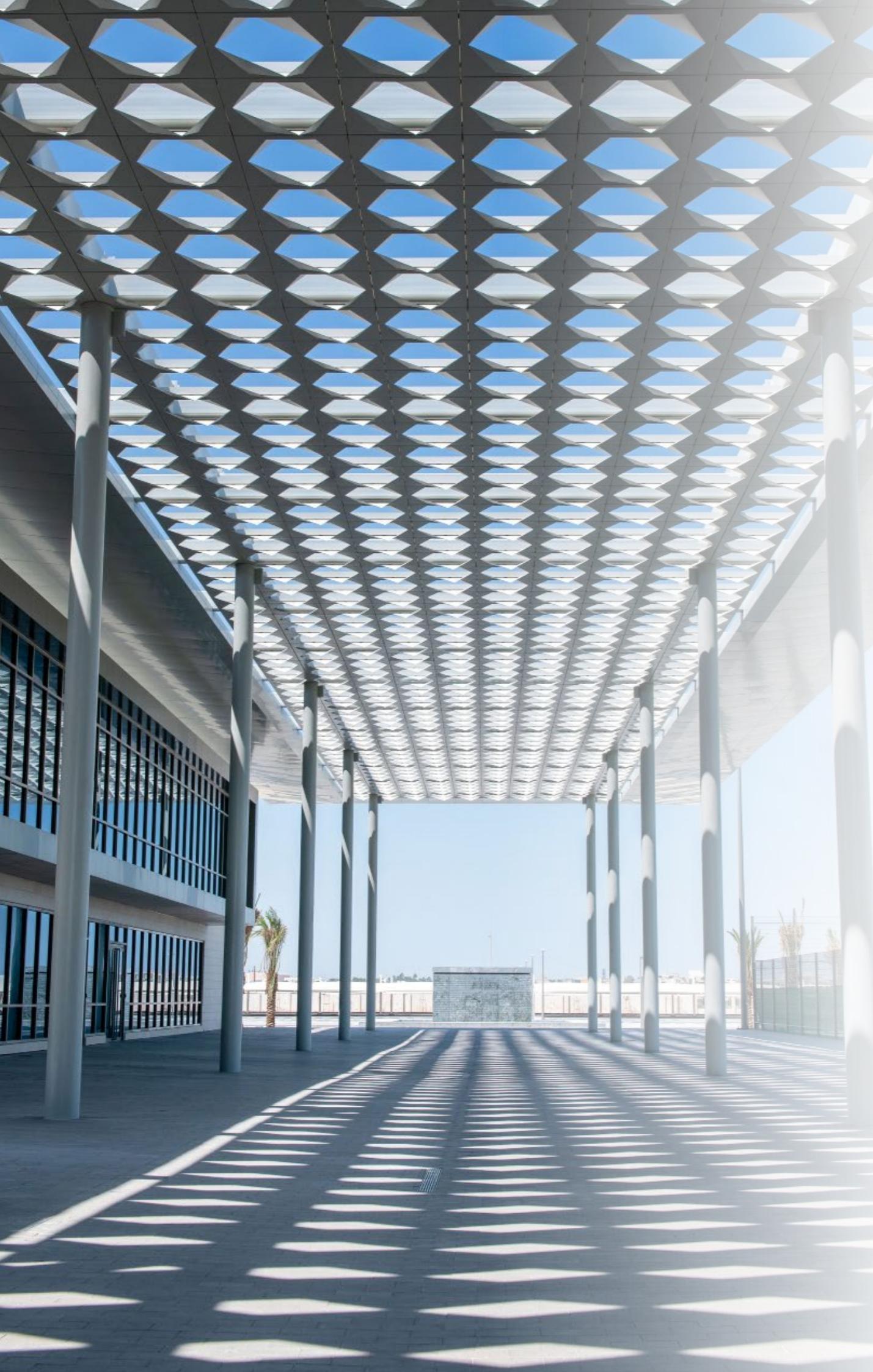
\*\*Based on 15 credit hours load per semester.

Additionally, students who retake courses or progress at a different pace may incur higher overall costs.

## Graduate Degree Programs Tuition

The table below details tuition and fees for the 2 years program:

	<b>Amount</b>	<b>Due</b>
<b>Graduate Degree Programs Tuition</b>	<b>BHD 7,410</b>	Registered courses fees are payable before the start of each semester.
<b>Foundation Courses</b> (if required)	<b>BHD 300 each</b>	<b>Fall: BHD 1,482</b> <b>Spring: BHD 1,482</b>
<b>Thesis Continuation Fee Per Year of Non-Completion</b>	<b>BHD 300</b>	<b>Summer: BHD 741</b>
<b>Registration Deposit</b> (nonrefundable)	<b>Fall/Spring: BHD 600</b> <b>Summer: BHD 300</b> (Amount will be deducted from tuition)	Payable before registration for each semester.



### Other Fees

Fees	Amount (BHD)
Application Fee (non-refundable)*	25
Engineering/Science Lab Fees (course specific)	75
Lab/Studio Fees (course specific)	75
Internship Registration Fee	25
Transcripts Fee	5
Library Fine (rate per day per item)	1
Late Registration Fee	50
Late Payment Fee	50
ID Card Replacement Fee	10
Locker Fee	25
Graduation Fee	100
Health, Safety and Facilities Fine	Up to 50
Academic Appeal Request Fee	30
Health, Safety and Facilities Appeal Request Fee	10
Test Re-take Fee	25
Placement Tests/Assessments	30
Credit Transfer Request Fee	50
Degree Certificate Replacement Fee (if lost or damaged)	100
Degree Attestation Request Fee	50
Returned Check/Failed Direct Debit Fee	50
Installment Plan Admin Fee	Up to 30
English Proficiency Test	100
Regulator Request Admin Fee	5

\*Valid for one academic year only.

\*\*Some of the above fees are not applicable to all programs.

### Higher Education Council (HEC) Fees

HEC charges fees for services provided to students. If a student requests HEC services through AUBH, they will be responsible for paying the service fee. These fees are updated annually and can be found on the AUBH website. It is the student's responsibility to check the website for the most up-to-date information.

## Methods of Payment

Students can pay for tuition and fees by multiple methods as described below:

### Bank Transfer/Fawri/Fawri+

Payable to the following bank account:

Bank Name: **Khaleeji**

Account Name: **American University of Bahrain**

IBAN: **BH30KHCBo0200500492001**

SWIFT: **KHCBBHBM**

A copy of the bank transfer should be emailed to [studentfinance@aubh.edu.bh](mailto:studentfinance@aubh.edu.bh)

### Fawateer

Available through any eBanking platform or the BenefitPay mobile application. Under Fawateer, go to Education, and select American University of Bahrain.

### Credit Card or Debit Card Payments

- **Payment Link** : Online payment through a payment link to be requested from the Finance Department. All major debit and credit cards are accepted.
- **Point of Sale (POS)** : All major debit and credit cards are accepted.
- **Student Portal** : Online payment within the Student Portal. All major debit and credit cards are accepted.

### Checks

Payable to "American University of Bahrain".

### Cash

To be deposited at any Khaleeji Bank branches:

Account Name: **American University of Bahrain**

Account Number: **0200500492001**

NOTE: Students/Applicants should always quote their student/applicant ID and name when making a payment. For applicants, in the case of unavailability of application number, please quote your passport number. Failure of the above will delay the allocation of the payment to the student account with the University.

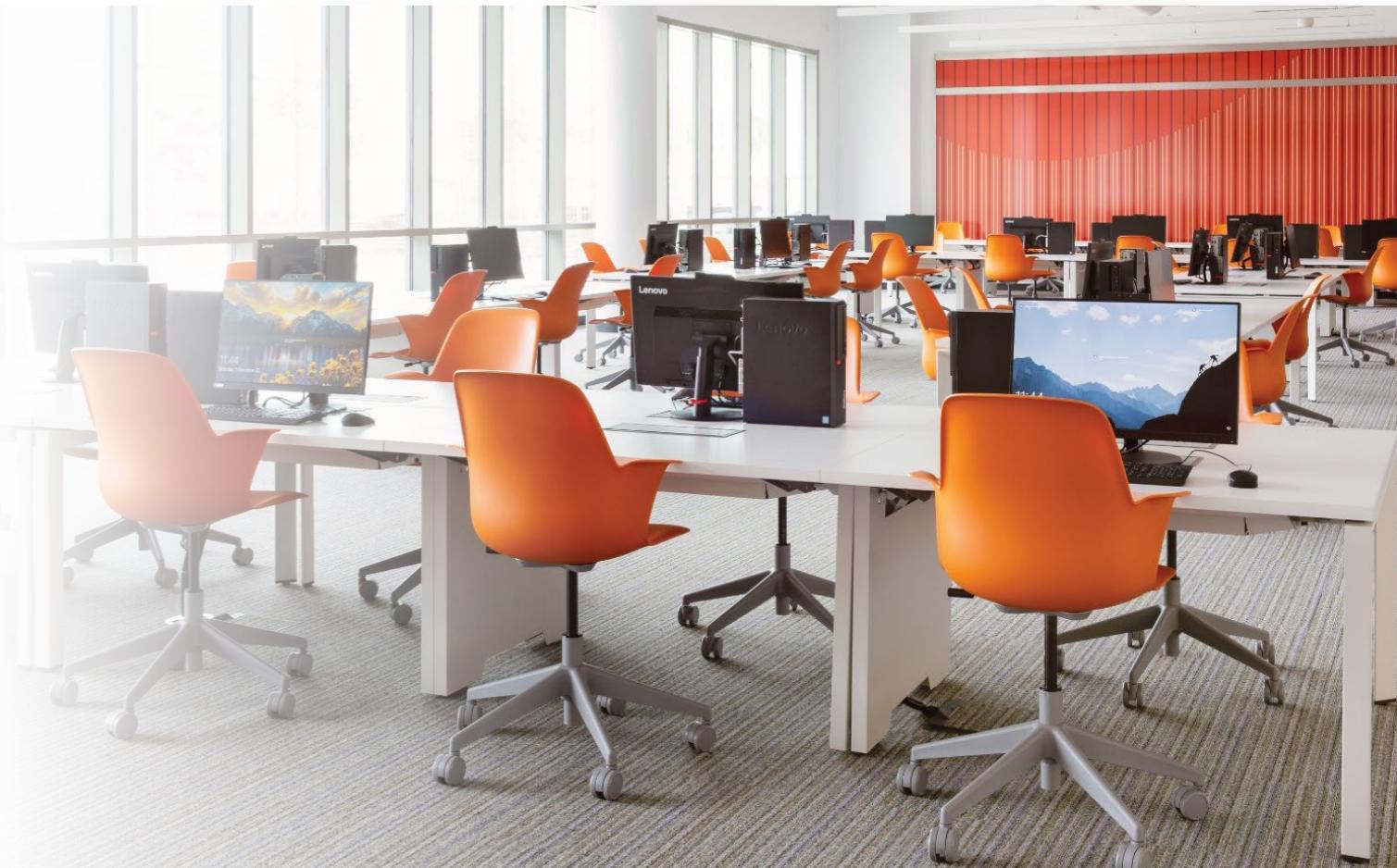
## Financial Regulations

Students must comply with the financial regulations of the University. Students are expected to settle their tuition and fees as per the payment deadlines.

### Payment Deadlines

University students are required to pay their tuition and fees based on the below due dates:

Description of Fees	Due Date
Seat Reservation Deposit	Payable before registration of each semester.
Tuition and Fees less the Seat Reservation Deposit	Payable as per the published dates in the Academic Calendar.



#### **Late Registration**

University students must adhere to registration deadlines. Registration of courses must be no later than the published dates in the academic calendar. Registration during or after the Add/Drop period is subject to a Late Registration Fee.

#### **Late Payments**

University students must adhere to payment deadlines. Payments completed after the deadline for each installment is subject to a Late Payment Fee.

#### **Outstanding Balances**

Students with outstanding balances or financial obligations will:

- Not be able to access the learning management systems.
- Not be able to view their grades.
- Not be eligible to register for the following semester.
- Not be able to get transcripts, grades, graduation/completion letters and certifications.
- Not be able to obtain Finance approval required for processing various forms.

#### **Refund Policy**

##### **- Dropping/Withdrawing from Courses:**

In the event a student drops a course during the add/drop period, the student will be refunded 100% of the paid tuition and fees for the course as long as the student maintains the minimum credit hours for the semester. Non-attendance of classes does not imply that the student has dropped the course, and the tuition and fees will be applicable. In the event a student withdraws from a course after the add/drop period, the student will not be refunded for the tuition and fees of the course.

##### **- Withdrawing from the Semester/University:**

*In the event a student chooses to completely withdraw from the university or a semester, the following refund schedule will apply for the tuition and fees excluding the nonrefundable fees and deposits:*

Schedule	Refund
Before the end of the Add/Drop period	100%
After the Add/Drop period	0%

*All refund requests will be processed within 20 working days. To submit the request, please send the form to [studentfinance@aubh.edu.bh](mailto:studentfinance@aubh.edu.bh) or call +973 7797 7018 for further information.*

#### **Value Added Tax (VAT)**

*All tuition and fees stated on this handbook are exclusive of Bahrain Value Added Tax (VAT).*

*VAT charges, where applicable, shall be charged in accordance with the Decree-Law No. (48) for the year 2018 regarding Value Added Tax and its Executive Regulations issued under Resolution No. (12) for the year 2018. Any subsequent changes in VAT law will be applied.*

## **Installment Plans**

The University is pleased to offer students installment payment plans for tuition over the period of a semester (Summer semester not included). To enroll, installment requests must be submitted through Classter.

## **Family Tuition Discount**

To avail a family tuition discount, two or more first degree family members must be enrolled at the university. To receive the family tuition discount, a Family Tuition Discount Form must be completed by the students and submitted to the Finance Department. The University offers a family tuition discount for select programs, subject to change at its discretion.

## **Scholarships and Financial Aid**

The University may offer scholarships or financial aid to students to begin or complete their studies. All scholarships and financial aid offered are at the discretion of the University and may change over time. For further information on scholarships, please refer to the Scholarships page on our website.

**For further information, please contact [Financialaid@aubh.edu.bh](mailto:Financialaid@aubh.edu.bh) or [scholarship@aubh.edu.bh](mailto:scholarship@aubh.edu.bh)**

## **Education Loans**

AUBH partners with financial institutions and foundations to offer education loans to students.

**For further information, please contact the Finance Department on [studentfinance@aubh.edu.bh](mailto:studentfinance@aubh.edu.bh) or call +973 7797 7018.**



# CAMPUS LIFE, POLICIES & PROCEDURES

# Campus Life, Policies and Procedures

## Student Identification Card

Each student is issued a student identification (ID) card. The card should be carried at all times. ID cards may be required to enter certain buildings or specified labs. ID cards must be presented to use campus computer facilities, check out materials from the libraries, and when requested by a member of faculty, staff, or Campus Security. ID cards are nontransferable and must not be loaned to another person for any reason. Disciplinary action will be taken against students providing false information for or misusing an ID card. Replacements of ID cards are available for a charge of BD10.

## Student Email Account

Enrolled students will have a university email account. This student email account will be the only email address that the University will use for official communication e.g. course registration, statements, fees and others. Students shall be responsible to check their university email on a regular basis. It is strongly recommended that students forward their university email to their personal email accounts. Students should not share their User IDs or passwords with another person. Students are responsible for their accounts and should log off their accounts after using their email.

## Canvas

Canvas is the online learning management system used at AUBH to support learning and teaching remotely and on-campus. Using Canvas will grant you access to various online resources, including discussion forums, chat platforms, and online Microsoft Teams classes. Your professors will use Canvas to share important documents and information about your courses, such as syllabi, reading lists, assignment guidelines, deadlines, slides, and handouts. Information about how to access your Canvas account will be sent to you through your AUBH email account. It is very important that you check your Canvas account regularly and inform the IT support team if you face any technical problems. To access Canvas, log in to [canvas.aubh.edu.bh](https://canvas.aubh.edu.bh) using your email ID and password.

## Internet Use

The University gives its students internet access and expects them to use the internet responsibly. The use of the internet through the AUBH network is a privilege, not a right, and as such it must be done in a manner consistent with the University values and policies. Students who violate this policy are subject to corrective action, up to and including dismissal. AUBH reserves the right to monitor all internet access and remove a student's access when appropriate. Students should:

- *Be mindful of copyright laws and do not disseminate or print copyrighted materials.*
- *Do not send or solicit sexually oriented messages or material that may be offensive or discriminatory to others.*



- *Do not engage in any activity in violation of local law.*
- *Do not introduce worms, Trojans, viruses or any other software that maliciously interferes with computing operations.*
- *Do not use Internet access for personal gain or personal business transactions.*
- *Do not violate student privacy by transmitting student information without written permission from the student.*
- *Refrain from excessive use of the Internet. Access the Internet for personal use only when it does not interfere with workplace productivity, and never use it for personal gain or entertainment purposes.*
- *The University implements a filter that is intended to block websites that are offensive or threatening in nature, such as viruses and other security threats and reserves the right to deny access to specific websites as appropriate.*
- *Access the Internet only when authorized to do so.*

**“** *Canvas is the virtual learning environment that is used to support learning and teaching, host resources and online activities, and support student collaboration.* **”**

# Campus Life, Policies and Procedures

## Dress Code & Local Culture

Respecting the Kingdom of Bahrain's local norms and traditions is part of the AUBH culture. We have, therefore, implemented a dress code policy in line with the local laws to ensure that these cultural norms are upheld and the AUBH community is presented in a manner that is appropriate and respectful. Students are expected to adhere to the dress code guidelines and always wear modest clothing while on campus - avoiding sleeveless shirts, clothing above the knee, crop tops, etc. Those who dress inappropriately may be asked to return home and change into appropriate attire before being allowed on campus. Similarly, students are expected to carry themselves in a way that reflects the AUBH culture of respect and care. This includes refraining from displaying affection in public and showing courtesy when talking to fellow students, faculty, and staff.

## Gym Etiquette

The campus Sports Center is a shared space where students can engage in physical activities and maintain their fitness. To ensure a safe and enjoyable experience for everyone, it is crucial that all students abide by the facility rules. Students must follow instructions from the Sport Facilities Coordinator, use equipment properly, and maintain cleanliness in the gym. Failure to comply with the policies may result in consequences such as temporary suspension of gym privileges or additional disciplinary actions. It is important to understand that respecting these rules not only promotes a positive atmosphere but also minimizes the risk of injury for yourself and others.

## Damage to Property

We expect all students to demonstrate accountability towards utilizing the university's services. Any damage caused by a student to university property, including equipment, furniture, or facilities, will be taken seriously and may lead to an investigation, as well as disciplinary action. In such cases, the student may be charged a fine and/or held financially liable for the repair or replacement costs. We emphasize the importance of respecting shared spaces and treating campus property with the utmost care, as it is necessary to create a safe environment that fosters the well-being of the AUBH community and preserves our valuable resources.

## Library

The Library is in place to support the teaching and research needs of the faculty, students, and alumni. The professionally staffed library complements classroom activity and is an integral part of all programs. Members of the AUBH community (students, faculty, staff, and alumni) are granted the borrowing rights of books and other materials. Library holdings include print and digital books, subscriptions, journals, databases and other materials to support the academic curriculum and learning of the students. The library has spacious facilities that include study areas and meeting rooms. The library may be closed over school breaks. Students and faculty will receive notification of library closures via email. Library fines are charged for overdue items.

While using the library building, students are expected to remain quiet and refrain from eating or drinking. Students may use the discussion rooms if they wish to collaborate with other students or answer the phone. Failure to respect the general rules for using the library facilities and the instructions of the designated staff will result in the enforcement of relevant penalties.

## Laboratories

Students based on their program registration will have access to computer and technical labs to enrich their education. Lab work is an integral part of the curriculum; further details will be provided within the course syllabus. It is the responsibility of the students to maintain all equipment within the labs.

## Counseling Services

The University provides confidential counseling for students to assist them with any issues including but not limited to depression, anxiety, eating concerns, stress management, self-esteem, time management and others. Counseling is provided to students on a short-term basis; students will be asked to follow-up with professional experts in case there is a need for a long-term intervention.

## Campus Security

The University is well staffed by security officers. Security staff have the authority to give directions to students; students have the responsibility to follow these instructions for the best interest of the University. If students have any concern with security issues, they need to discuss it with a Faculty Member, Academic Advisor and/or their College Dean.

## Students with Special Needs

AUBH is committed to providing students with Special Needs with the appropriate support and resources to ensure that they become an integral part of the student community and have opportunities to reach their full academic potential.

## Definition of Special Needs

Students who have physical, psychological or learning difficulties that require academic support or special adjustments to facilitate their learning in an accommodated environment.

## The Responsibility of the Student

Students with Special Needs are expected to make their condition known to the University for appropriate support to be provided. Medical reports or certificate of physical or learning disability from qualified professional or other official authorities must be submitted to Admissions Department (preferably during the student admission period). Students cannot request special adjustments retrospectively after an assessment is completed.

## Confidentiality of Reports

Reports of students with Special Needs are kept in their files, remain confidential (all relevant local rules and regulation related to personal data will be applied), and will be shared with the appropriate administrative (e.g. Student Affairs) and academic personnel, strictly on a 'need to know' basis in order to safeguard that the required support is provided.

# Accommodations for Athletes and Others

## Academic and other Forms of Support

Some of the services that might be provided for students with Special Needs, depending on the unique nature of each case, may include:

- *Physical assistance in attending classes.*
- *Counseling, mentoring or tutoring.*
- *Extended time for testing.*
- *Adjustment in the use of assessment methods.*

It is very important to note that the purpose of any adjustment provided is to remove barriers to learning that might prevent the student from showing his/her true potential. However, the adjustments are not intended to lower the academic standards of any program.

## Accommodations for Athletic and Professional Representation Activities

Students who engage in professional representation or athletic activities may request special accommodations upon submitting relevant documentation to the Student Affairs Department (e.g., membership in federations, letters from professional associations, official sponsorship/nominations). Accommodations may include flexibility with attendance (not exceeding an additional 5%), deadline extensions, and makeup tests/exams. They would be given only for/on the days that coincide with events and will be subject to review on a semester-by-semester basis.

Cases will be subject to the review and approval of the Special Circumstances Committee. Once approval is granted, it will be the student's responsibility to communicate with relevant faculty members and agree on the required accommodations ahead of time. It is worth noting that the activity level should be significant enough to request special accommodations. In other words, this may include (but is not limited to) participation in national or international competitions, as well as events organized by global/professional entities, such as MUN, IEEE, CFA, and others.





# STUDENT CODE OF CONDUCT

# Student Code of Conduct

**Students are expected to obey all local laws and all University policies. Students are not entitled to greater immunity or privilege before the law than that enjoyed by ordinary citizens.**

As they prize rights and responsibilities for themselves, students are expected to respect the rights and responsibilities of others. For infractions of laws, regulations, policies, and standards, students may be subject to disciplinary action up to and including dismissal.

Any student who commits, attempts, or aids/incites another to commit or attempt the following misconduct is subject to the disciplinary sanctions authorized by the University.

- *Acts of dishonesty, including but not limited to the following:*
  - *Cheating, plagiarism, or other forms of academic dishonesty, including the submission of research papers found, in whole or in part, on Internet sites*
  - *Furnishing false information to any AUBH official, faculty member, or office*
  - *Forgery, alteration, misuse, or unauthorized transfer of any university document, record, or instrument of identification*
  - *Tampering with the election of any university-recognized student organization*
- *Disruption or obstruction of the teaching, administrative, and/or disciplinary processes, or of other AUBH activities in a way that unreasonably interferes with the learning or administrative functions of the college, and/or the freedom of movement, either pedestrian or vehicular, on AUBH premises or at AUBH-sponsored or supervised functions.*
- *Failure to comply with directions of AUBH officials, law enforcement officers, or emergency personnel acting in performance of their duties, including failure to identify oneself and/or to produce the AUBH identification card to these persons when requested to do so.*
- *Possession of and/or use of any weapon, dangerous chemicals, or hazardous materials on AUBH premises. A “weapon” is any object or substance designed to inflict a wound, cause injury, incapacitate, or threaten the safety of another person or animal.*
- *Physical assault/abuse or threat of physical assault/abuse or other conduct which endangers the health or safety of any person.*

- *Verbal or written abuse, threats, intimidation, harassment of a sexual, racial, or other nature, coercion and/or other conduct which threatens or endangers the health or safety of any person. This prohibition includes communication by direct or indirect means such as telephone, mail, email, text messages, social networking sites, etc.*
- *Sexual misconduct, which includes rape and other forms of sexual assault, domestic violence, dating violence, and stalking. Conduct will be considered aversive if inflicted through force, threat of force, or coercion; or if inflicted upon a person who is unconscious or who otherwise reasonably appears to be without the mental or physical capacity to assess the circumstances.*
- *Disrespecting another member of the campus community in a manner that interferes with the learning and/or administrative processes.*
- *Conduct which is disorderly, lewd, or indecent; breach of peace; or aiding, abetting, or procuring another person to breach the peace on AUBH premises or at functions sponsored by, or participated in by, AUBH.*
- *Attempted or actual theft of AUBH property or the property of a member of the campus community or other personal or public property and/or possession thereof.*
- *Attempted or actual damage to or vandalism of AUBH property or the property of a member of the college community or other personal or public property.*
- *Tampering with security, fire, or safety system devices and/or equipment.*
- *Unauthorized possession, duplication, or use of keys to any AUBH premises or unauthorized or forced entry into any building, structure, facility, or room therein on AUBH premises or on property owned or controlled by AUBH.*
- *Violation of published AUBH policies, rules, or regulations including those pertaining to drugs and alcohol.*
- *Participation in campus demonstrations that disrupt the members of the college community; leading or inciting others to disrupt scheduled and/or normal activities within any campus building or area.*
- *Commission of an act that would constitute a crime under Bahraini law.*

# EXAMINATION PROTOCOLS



# Definitions of Academic Integrity Violations

## Students are expected to comply with the following protocols during all AUBH examinations:

### Arriving to the Examination Hall

1. It is your responsibility to ensure that you attend examinations in accordance with the published examination schedule.
2. Make sure to be in the exam hall at least 15 minutes before the scheduled start time. No student will be allowed to enter the exam hall after 15 minutes from the start time.
3. You must bring your University ID card or a hard copy of another valid photo ID (e.g., Smart Card, Driving License, or Passport) to the examination room. You will not be allowed into the exam hall without a valid picture ID. You must display your picture ID on your desk once you are inside the exam hall. Softcopies of an ID will not be accepted under any circumstances.
4. Based on the Higher Education Council (HEC) requirement, students who do not have a hard copy valid picture ID will not be allowed to take the exam.
5. You must occupy the seat assigned to you by the proctor/AUBH staff.
6. Follow directions given by proctors/AUBH staff. Failure to do so may result in being asked to leave the exam hall.
7. If you feel sick or encounter an emergency on the exam day and cannot attend, you must share documented evidence of your excuse with your course instructor, copying the Registrar's Office, within a maximum of three working days.
8. If you miss an examination without a valid excuse, you will receive a grade of zero.

### Equipment & Materials

1. You are only allowed to have your pens/pencils/erasers and ID card in the exam hall during the exam unless the exam instructions state otherwise. No keys, wallets, or other personal items are allowed in the exam hall.
2. Place your phone on silent, NOT VIBRATE, and place it in your bag. Your bag must be kept outside the exam hall in the designated area.
3. You must bring your own equipment and stationery. You are not permitted to borrow from or share with other students.
4. We recommend that you keep any materials that you will not be using during the exam at home or in your car. Bags, notebooks and any other materials brought to the exam hall will be kept outside the exam hall in the designated area. The University is not responsible if you lose any of your belongings.
5. No smart watches or other electronic devices are allowed.
6. You must write with a blue or black pen only. No blanco or correction fluid permitted.
7. Food and beverages are not allowed inside the exam hall. Water may be allowed in transparent, unlabeled bottles only.
8. Those wearing head coverings may be checked for earbuds by a faculty/staff member of the same gender.
9. No hats/caps/sunglasses are allowed.
10. Students who need to use special equipment during examinations due to exceptional circumstances must request approval from the concerned committee through the Counsellor's office at least two weeks before the exams.

### Behavior During the Examination Session

1. Talking or other forms of communication with other students is strictly prohibited.
2. Avoid making unnecessary noises (smacking gum, cracking knuckles, tapping a pen on the desk, clicking pens repeatedly). If the distracting behavior persists, you will be asked to leave the exam hall.
3. You should always keep your eyes on your own paper and your exam paper flat on the desk.
4. Proctors cannot answer questions that relate to the content of the exam paper. This includes the meanings of words.
5. No restroom breaks will be allowed for examinations that are two hours long or less unless the student has a documented medical case. Medical evidence should be shared with the Counsellor's Office at least two weeks before the scheduled start of the examination period.
6. For exams longer than two hours, students will be allowed to take one restroom break during the examination session, escorted by a proctor, and will not be compensated for the time lost.
7. If you finish the exam and wish to leave, you must raise your hand and get permission from the proctor.
8. Students will not be allowed to leave the exam hall during the first 15 minutes of the exam time.
9. Once the exam time has elapsed, students must stay seated until their paper is collected.
10. Please note that examination halls may be monitored by CCTV for quality assurance purposes.
11. Failure to comply with the examination policy rules and regulations may result in further investigation by the AUBH Academic Integrity Committee.

# ACADEMIC INTEGRITY



# Definitions of Academic Integrity Violations

**AUBH is a community of scholars dedicated to strong academic standards, ideals, and practices. The community places the highest value on academic**

Academic integrity is considered essential for the intellectual development of students and University standards for academic integrity prohibit dishonest academic practices. Therefore, a student who enrolls at AUBH, agrees to respect and acknowledge the research and ideas of others in his or her work and abide by regulations governing the submission of academic work as stipulated by the University, academic program, and faculty members. Hence, students are required to sign the AUBH academic integrity pledge for each course that involves the submission of unsupervised assignments.

## Definitions of Academic Integrity Violations

To assist students with gaining the full benefit of the educational opportunity provided by AUBH, the University defines violations of academic integrity and provides examples of activities that are considered to be academic violations. Since sanctions for academic dishonesty may be severe, it is the responsibility of each student to know and understand the definitions of academic violations, as well as understand any related additional academic program policies related to academic integrity.

The following serves as definitional guidelines for academic integrity violations. Individual faculty members and/or academic programs may provide further guidelines or identify additional violations of dishonest behavior in

recognition of the full range of teaching styles employed at AUBH. The University strongly encourages students who may have questions or concerns about any possible form of academic violation to contact an academic advisor, faculty member, or other appropriate AUBH staff for clarification.

A violation of academic integrity is any action or attempted action that may result in creating an unfair academic advantage for the student or an unfair academic advantage or disadvantage for any other member of the academic community. Academic integrity violations include, but are not limited to:

- **Cheating** – *Cheating is defined as intentionally obtaining or attempting to use unauthorized materials or information (e.g., notes, texts, or study aids) or receiving or attempting to receive unauthorized help from another person (e.g., looking at a test paper, asking a question during an exam) in any work submitted for evaluation toward academic credit, including examinations, quizzes, labs, practical exercises, or other assignments.*

- **Fabrication** – *Fabrication is defined as intentional and unauthorized falsification, invention, or copying of data, practicum experience, research, lab findings, bibliographic references, or citations in any academic coursework.*

- **Plagiarism** – *Plagiarism is defined as the use of intellectual material produced by another person without acknowledging the source or “the offering of words or ideas of another person as one’s own” (J.D. Lester, 1986 *Writing Research Papers*, 4th Ed., Scott, Foresman & Co., p. 95). In addition, plagiarism also covers buying, stealing, or borrowing a paper (including copying an entire paper or article, or significant portions of such, from the web); hiring someone to write a paper (*ibid*); and/or copying large sections of text from a source without quotation marks or proper citation. To avoid plagiarism, students must acknowledge the source whenever quoting another person’s actual words, using another person’s ideas, opinions, or theories, and/or using another person’s facts, statistics, or other illustrative material without acknowledging the source. To avoid instances of plagiarism, students are expected to use the APA format and style which relies on parenthetical, in-text citation of any quoted or paraphrased material from a source, with complete bibliographic information provided on a separate page in a reference list. All language taken verbatim from an outside source must be enclosed in quotation marks and the source, including the page where the quoted language was found, must be immediately cited within the text. All ideas taken from a source but not quoted must be paraphrased or re-written by the student, as well as cited within the text. Writing that follows original text too closely with only an occasional change of verbiage and, without the use of quotation marks, may constitute plagiarism, despite the presence of a citation.*

- **The Use of AI** – *The use of Artificial Intelligence (AI) tools in assignments and assessments is not permitted unless explicitly authorized by the course instructor. When permission is granted, students are required to clearly disclose how AI was used in their work. This includes specifying which tools were utilized and the extent of their contribution. Students must consult their instructors before submitting any work involving AI to ensure proper understanding of expectations and limitations. Misuse or nondisclosure of AI use may be considered a violation of academic integrity policies.*

- **Collusion** – *Collusion is defined as the facilitation of academic dishonesty by intentionally or knowingly providing or attempting to provide any form of unauthorized help to a student with or without the intent to violate this code, including allowing another to copy material from one’s work or assignment with permission or knowledge.*

- **Verbatim Copying** – *Verbatim copying is defined as material copied word for word or exactly duplicated without any acknowledgment of the source.*

- **Ghost Writing** – *Ghost writing is defined as an assignment written by a third party and represented by a student as her or his own work. This includes buying a paper/content off the Internet and/or hiring someone to write a paper/content that the student then submits as her/his own.*

- **Abstracting** – *Abstracting is defined as material copied from another student’s assignment or work without that person’s knowledge.*

# Definitions of Academic Integrity Violations

- **Copyright Violations** – Copyright violations are defined as the failure to abide by copyrighted materials in a lawful manner. These laws govern practices such as making use of printed materials, duplicating computer software, duplicating images, photo duplicating copyrighted materials, and reproducing audio/visual works.
- **Other Forms of Dishonesty** – Other forms of dishonesty may include, but may not be limited to, falsely claiming to have done work or obtained data, misrepresenting reasons for not completing assignments or taking examinations as scheduled and submitting the same work in a different course without prior approval of the instructors.

Each student is responsible for knowing the limits of assistance allowed. However, each student should assume that any form of assistance is dishonest unless expressly permitted by the faculty member in the course syllabus, written assignment instructions, or test instructions. It is the responsibility of individual faculty members and/or academic programs to determine and articulate any additional expectations of academic integrity within a given program or course.

## Adjudication of Academic Offenses

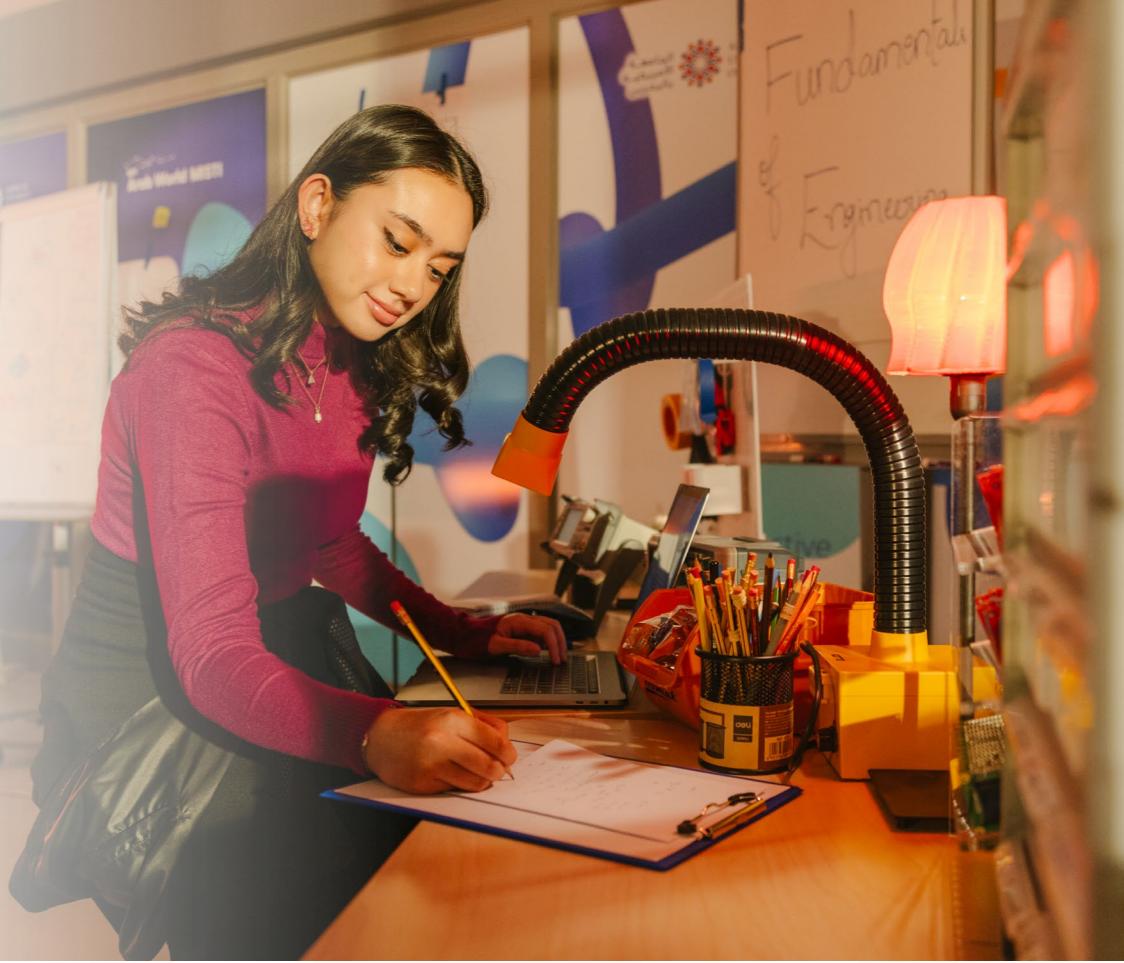
### Jurisdiction

A faculty member has the responsibility and authority to deal with academic dishonesty in a given course. The faculty member is expected to be familiar with the definitions of academic violations and inform students of the rules of conduct. When determining a violation, a faculty member must confront the student with the behavior when there is convincing evidence of a violation.

### Adjudication Process

If a faculty member has reason to believe a student has acted dishonestly, the faculty member will address the action in a timely manner by taking the following steps:

1. The faculty member will meet with the student to discuss the suspected violation. Upon meeting with the student, the faculty member will explain the suspected violation and allow the student an opportunity to explain. If the student is found not to be responsible for the suspected violation, the matter will be dropped. If the faculty



member determines that the violation was due to the student's lack of knowledge and it is the student's first offense, the faculty member may choose to provide the student with a learning opportunity, explain the mistake, and have the student redo the assignment with the grade being capped to the passing mark (60%). Having to do the work over again with a penalty is considered to be the sanction. The faculty member should clearly state the violation and the corrective action taken in the assignment feedback sheet. Note: If the student fails to meet with the faculty member to discuss the suspected violation, then the faculty member may directly submit the report to the AIC.

2. If the student is found to be responsible for dishonest behavior, the faculty member will complete and submit an Academic Integrity Violation Report to the AIC.
3. The AIC will review the report and any associated evidence related to the case to make a determination.
4. Upon making a determination, the AIC will forward the report to the Department of Student Affairs and the Registrar for further action and notification.
5. The faculty member who submitted the report will then be notified of the AIC's determination and any consequences by the Department of Student Affairs. The student will also be notified of the AIC's decision by the Department of Student Affairs.

If the student disagrees with the AIC's determination, the student has a right to appeal the decision.

The Department of Student Affairs will provide timely notification to the student, in writing, of issues involving academic dishonesty.

# Definitions of Academic Integrity Violations

## Possible Sanctions for Academic Integrity Violations

The AIC will review each case and determine whether a penalty should be imposed. The level of the penalty imposed will depend on the nature of the offence and the student's academic integrity record. The table below shows the possible sanctions that may be imposed accordingly:

History of Offenses	Sanction
1st offense	No credit for the assessment on which the incident occurred (a grade of zero for the task)
2nd offense	No credit for the course in which the incident occurred (F Grade in the course)
3rd offense	Up to expulsion from the university

The AIC may impose other sanctions depending on the case under review.

## Academic Appeal Process

First level appeals are handled by the Academic Appeals Committee (AAC). The student may request a formal hearing by submitting a request in writing to the Director of Student Affairs stating the reason(s) for seeking an appeal. The request must be made within five (5) business days of the date of the letter issued to the student. The Director of Student Affairs will:

1. Form a committee comprising of independent members to review the appeal request.
2. Arrange a hearing before the full AAC.
3. Provide timely notification to the student, in writing, stating the details of the allegation, determination of responsibility, sanction levied, and hearing date/ time/ location.

The student may appoint the Director of Student Affairs as a silent adviser to be present at the appeal hearing. The adviser may confer with the student but may not make comments on behalf of the student. The appeal process is not a legal process and, consequently, the rules of the legal process do not apply during the appeal hearing.

Upon receipt of the written findings of the AAC, the student may seek a second level (final) appeal. Second level (final) appeals are administered by the Provost. To request a second level (final) appeal, the student must submit a request to the Provost, in writing, within ten (10) business days of the AAC decision being rendered. Criteria for granting an appeal with the Provost are limited to: 1) Identifying new evidence available that was not presented at the first level appeal or 2) Providing proof that the appeal procedure as outlined was not followed.

The Provost will consider all evidence presented during the previous mediation meeting and Academic Appeal Committee hearing. In all cases, the decision of the Provost is final.

## Academic Appeals Committee

The Academic Appeals Committee is formed on an ad hoc basis and comprises of a senior representative from the Department of Student Affairs, one Department Chair/ Program Coordinator, and two faculty members. The Student Affairs representative serves as a secretary for the committee and does not contribute to the final decision proposed by the other members.

The scope of the committee's work cover appeals against decisions made by the Academic Integrity Committee, the Assessment & Grade Approval Committee and forced withdrawals.



# STUDENTS' BILL OF RIGHTS AND RESPONSIBILITIES



# Students' Bill of Rights and Responsibilities

## Student Council

Our first Student Council Committee was elected in October 2019, with the vision of providing resources and energy aimed at creating a better student experience at AUBH. The role of these bright and committed individuals is to serve as student representation in university governance, ensuring all voices are heard and amplified appropriately. Council members assist with campus events and activities, mentorship and shaping the University's policies and culture. Anyone who would like to share ideas or be involved with the Student Council, can contact the Student Council President. Although the Student Council acts in a self-governing manner, it is overseen by the Deanship of Student Affairs to address any problems or challenges.

## Students' Rights

Student rights include but are not limited to:

- *Students shall be free from discrimination on the basis of race, color, sex, age, national origin, religious creed, disability, sexual orientation, or any other legally protected characteristic.*
- *Students shall have certain academic rights and freedoms that include freedom of expression and protection against improper academic evaluations and improper disclosure insofar as an individual student's rights do not impinge on another student's rights to learn and/or an instructor's right to teach.*
- *Students shall have the right to establish and elect a democratic student government.*
- *Students have the right to participate in the University committees based on invitation and in accordance with the established rules and regulations.*
- *Students shall have the right to petition AUBH for redress of grievances.*
- *Students shall have the right to privacy as it pertains to the laws of Bahrain.*

## Student Responsibilities

Students are expected to:

- *Attend classes regularly and punctually.*
- *Study and perform as necessary to maintain proper grades.*
- *Conduct themselves in a professional manner at all times.*
- *Observe the university as a smoke-restricted drug-free facility in compliance with local laws.*
- *Follow directions as outlined by their faculty or a college administrator.*
- *Respect and follow the university policies.*

Students are subject to immediate dismissal for intentionally damaging the University property, engaging in physical or verbal abuse, stealing, or any activity that impinges on the rights of others, violation of the technology use or other university policies, possessing firearms on university property or during student activities, and/or possessing or using illegal drugs or alcohol on the university property or during student activities.

Student responsibilities also include but are not limited to:

- *Students shall be responsible for knowledge of university policies and procedures as stated in this publication, as well as any rules and regulations that may be posted from time to time. Ignorance of the university rules and regulations will not be considered an excuse for violation.*
- *Students shall be responsible for achieving their academic potential and contributing to an atmosphere conducive to learning.*
- *Students shall be responsible for behaving in a manner that enhances the day-to-day activity of the college community and its members.*
- *Students shall be responsible for reporting honestly to the university their financial needs and capacities when seeking financial aid. All students have the responsibility to meet their financial obligations with the university.*
- *Students shall be responsible for keeping the Registrar Office informed of their correct, current address and telephone number (local and permanent), and other relevant information maintained in the student's record.*
- *Students shall be responsible for respecting the rights of all others in the university community.*
- *Students shall be responsible to check their university email on a regular basis. It is strongly recommended that students electronically forward their university email to their personal email accounts.*

## Student Feedback, Grievance, and Disciplinary Actions

At AUBH, we value the feedback we receive from students concerning academic and nonacademic matters equally. Students can approach the Student Council or the Office of Student Affairs if they would like to make a suggestion or have a concern that needs to be addressed.



You may also report your suggestions directly to the President's Office through what we call the "Can Do" box by clicking on this link: <https://aubh.edu.bh/can-do-consideration/> or scanning the QR code. You may choose to disclose your name or keep your comments anonymous when filling out the virtual form.

A student may file a grievance or an official complaint in the cases of an unresolved difference or dispute between themselves and other students, or themselves and an AUBH employee within 10 working days, through the Counselor's office. Issues that are typically covered under the grievance procedure include but are not limited to the following:

- *Exchange of verbal or nonverbal offenses.*
- *Harassment or bullying of others, including cyberbullying.*
- *Disruption or obstruction.*
- *Threatening or retaliation.*
- *Theft.*
- *Unfair treatment.*

Incidents will be investigated carefully by an independent group, and the involved parties will be given the chance to provide evidence/statements, defending their position. Students found to have violated the general rules and norms of behavioral conduct will be subject to disciplinary action, which may include suspension, dismissal, or other penalties as recommended by the investigation team.

A photograph of a modern building with a perforated metal facade and a paved walkway with a metal canopy. The building has large windows and a glass-enclosed entrance. The walkway features a series of black metal poles supporting a perforated metal canopy. The sky is clear and blue.

**HEALTH  
& SAFETY**

**#AUBH**

# Health and Safety

## Opening Hours and Emergency Contact

The working hours at AUBH are from 8 am to 5 pm, Sunday to Thursday. We highly value open communication and are always here to assist you. However, we kindly request your understanding in respecting boundaries when contacting employees after working hours. Let's work together to create a culture of care and respect for all members of our community.

For immediate assistance during emergencies on campus, please use the following contact information:

- **Security Office:** +973 77997034 (Available 24/7)
- For other urgent matters, you may contact:
- **Dean of Students:** +973 7797-7005
- **Director of Facilities:** +973 3361-1007

## Smoking Policy

The campus is a smoke-restricted environment. In line with the local law in the Kingdom of Bahrain, smoking is prohibited inside all buildings and can only be allowed in designated areas.

## Parking Policy

Parking is available on campus for free. Students will be able to park their cars only in places that are designated for them; otherwise, a fine will be charged.

## Safe Driving

AUBH takes the health and safety of its community members very seriously and will not tolerate any reckless actions that could put anyone in danger. Apart from that, we would like to foster a culture of “respectful and responsible” driving on campus. Therefore, we expect all students to adhere to the following guidelines:

- The maximum speed limit on campus is 25km\h (Signs will be posted very soon)
- Drifting and reckless driving are prohibited
- Park your car in the designated parking zone (P3 and P4 are designated for students)
- Do not park in a non-parking space, loading, or operational areas
- Do not improperly park your car in a way that obstructs the traffic, blocks another car, or occupies two spaces
- Do not park in a named or reserved car park
- Do not park in a space designated for individuals with special needs unless it has been coordinated/and authorized by Student Affairs in advance

Violations of the above guidelines will result in the enforcement of the penalties indicated below:

Violation	First	Second	Habitual Violation (Within six months of the second violation)
Over speeding	Warning with limited car access for a month	Limit car access for a semester	Limit car access on campus
Drifting	Warning with limited car	Limit car access for a semester access for a month	Limit car access on campus
Causing an accident due to reckless driving*	Warning with limited car access for three months	Suspension for one academic semester	Expulsion
Blocking another car	Warning	BD 25	BD 50
Parking in the non-designated parking area for staff or students	Warning	BD 25	BD 50
Parking in a space designated for people with special needs	Warning	BD 25	BD 50
Parking in a non-parking space, operational or loading area	Warning	BD 25	BD 50
Parking in a named or reserved car park	Warning	BD 25	BD 50
Improper parking (obstructs the road)	Warning	BD 25	BD 50
Improper parking (not in line)	Warning	BD 25	BD 50
Occupying two parking spaces	Warning	BD 25	BD 50

\*Other penalties may be enforced depending on the severity of the accident and the size of the damage

# Health and Safety

## Contact Information

Each student is required to provide updated contact information including main contact person in case of emergency. It is the student's responsibility to inform the Office of the Registrar in case of changing contact details. It is important to note that the official AUBH email account will be considered as the main method for communicating with students and should be checked regularly.

## Guest Visitor Policy

All students, staff, and faculty must visibly display their identification cards to enter the campus. Guests and visitors must sign in at the gate.

## Infectious Disease

To protect all members within the AUBH community, as well as reduce disruption to the learning experience of individual students, the Special Circumstances Committee approved granting students who catch an infectious disease such as COVID, Chickenpox, Herpes, or Measles the option to attend online. Permission is subject to the following conditions:

- *Students must present a valid medical report/sick leave indicating the diagnoses (rapid tests done at home will not be accepted)*
- *The online attendance will typically be granted for 4-10 days based on the medical recommendation stated in the report*
- *Students will be counted as "present" for the days/sessions they attend online*
- *Students will still be required to take assessments in person after they recover*

It is important to note that this arrangement will only be granted for cases where the disease could put the affected student and others at risk. Students who catch the "common cold" are recommended to take sick leave for a day or two and wear a mask upon returning to campus. Yet, such minor cases will not qualify students for the online option.

## Procedure

- *Students must send a copy of the medical report to the campus nurse (clinic@aubh.edu.bh), copying the Dean of Students*
- *The Dean of Students will then write back to confirm approval/rejection*
- *Once the request is approved, the Dean of Students will send a notification to the faculty members teaching the concerned student*
- *Faculty members will send the online link/class invitation to the student directly*
- *Faculty members will need to coordinate with the student directly to arrange for make-up assessments, if applicable*



# OTHER POLICIES & PROCEDURES

الجامعة  
الأمريكية  
بالبحرين



AMERICAN  
UNIVERSITY  
OF BAHRAIN



# Other Policies and Procedures

**In keeping with this commitment to equality and fairness, AUBH will not tolerate harassment of students or employees on campus property.**

## **Harassment Policy**

In keeping with its commitment to equality and fairness, AUBH will not tolerate harassment of students or employees on campus property by anyone, including any student, staff member, faculty member, coworker, vendor, or any third party. Harassment includes unwelcome conduct, whether verbal, physical, or visual, that is based upon a person's protected status, such as sex, color, race, religion, creed, ancestry, national origin, age, physical or mental disability, marital status, or another protected group status. AUBH will not tolerate any harassing conduct that affects tangible benefits of education or employment and that interferes unreasonably with an individual's educational or working environment. Such harassment may include, for example, jokes about another person's protected status, or kidding, teasing, or practical jokes directed at a person based on his or her protected status.

AUBH will not tolerate, condone, or allow sexual harassment whether engaged in by faculty or student, fellow employee, supervisory level employee, or non-employee who conducts business with the University. AUBH encourages timely reporting of all incidents, regardless of who the offender may be. Any person who has been the target of sexual harassment or has knowledge of sexual harassment should report the acts directly to the President, who investigates faculty and student complaints. AUBH will not permit retaliation against an employee or student who reports an incident of sexual harassment or for assisting in a complaint investigation. The University's policy is to investigate all harassment complaints thoroughly and promptly. To the fullest extent practicable, AUBH will keep the complaints and the terms of their resolution confidential. If an investigation confirms that a violation of the policy has occurred, AUBH will take corrective action, including discipline, immediate termination of employment, and/or expulsion. All AUBH students and employees are responsible for helping to avoid harassment.



## **Drugs and Alcohol Policy**

The University is an alcohol-and drug-free environment. Use of alcohol and drugs is strictly prohibited. Illegal use will result in dismissal of students.

## **Copyright Policy**

AUBH respects intellectual property rights, including rights in the copyrighted materials of the University, its students, faculty, and third parties. The author of a creative work automatically owns the copyright in that work upon its creation. No formal registration is required; ownership is immediate. The author can transfer ownership of a copyright to another so the copyright owner may not be the original author of the work. Creative works include songs, stories, poems, paintings, photographs, or other works that contain a creative element. Ownership of the copyright gives the owner exclusive rights in that work such as the right to display, reproduce, transmit, create derivative works from, publicly perform, distribute, and license the creative work. This means that, absent permission from the creator, you may not take the creative work owned by another and exercise these rights. Such a violation is called "infringement" of the owner's copyright. For example, if you legally purchase a music CD, you may not create copies of the music on that CD and distribute those copies to others over the Internet. Helping others to violate the owner's copyright by making it easy for them to distribute such materials may also be illegal.

A professional photograph of a woman with long dark hair, wearing a light blue button-down shirt, smiling while working on a laptop. She is in an office environment with other people and technology in the background.

# INFORMATION TECHNOLOGY POLICIES

# Information Technology (IT) Policies

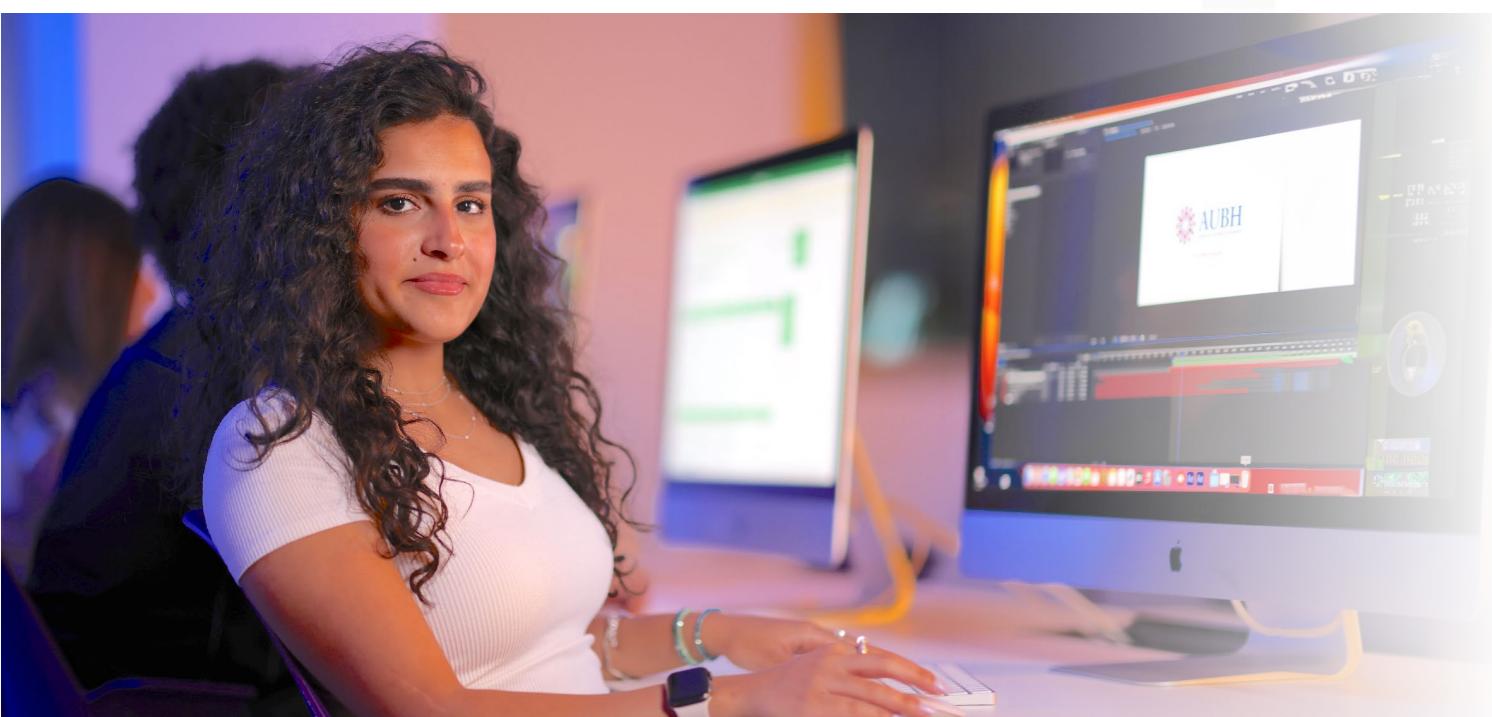
## Acceptable Use Policy

It is the policy of AUBH to provide access for its students to local, national, and international sources of information while creating an atmosphere that encourages the exchange of ideas and information sharing.

AUBH computing resources include, but are not limited to, digital information such as records, images, sounds, videos, or textual material stored on or accessible through a computer; computers used for the automation or administration of information services; wiring or infrastructure used for communications; electronics, digital switches, and communication equipment used for processing or communications; programs, programming languages, instructions, or routines used to perform work on a computer; and information such as user authorization codes, account numbers, usage and billing records, or textual material stored on or accessible through the network or other communication lines.

Students should use computing and information technology only as authorized. Although all users have an expectation of privacy, if a user is suspected of violating this policy, his or her right to privacy may be suspended by the University to protect the integrity of information technology resources, the rights of all users, and the property of the university. The University has the right to look at material stored on or transmitted through its systems if there is a suspicion that a student is violating the standards for acceptable use.

Violations of this policy will be dealt with through the corrective action policy as stated in this handbook and can result in corrective action up to and including dismissal.



## Professional Conduct in the University Online Environment

AUBH gives its students access to its learning platforms, listservs, and email accounts and expects them to use them responsibly. Students who violate this policy are subject to corrective action, up to and including dismissal. AUBH reserves the right to monitor all online activity. Students are expected to comply with the following instructions:

- *Be compliant with copyright laws; do not disseminate or print copyrighted materials without appropriate official approvals.*
- *Protect AUBH's assets by not sending, receiving, printing, or otherwise disseminating proprietary data, trade secrets, or other confidential information.*
- *Do not send or solicit sexually oriented messages or material that may be offensive or discriminatory to others.*
- *Do not send or solicit messages or material that may be harassing, threatening, offensive, or discriminatory to others.*
- *Do not engage in any activity in violation of Bahraini law.*
- *Do not introduce worms, Trojans, viruses, or any other software that may be inappropriate and interfere with computing operations.*
- *Do not use AUBH Internet access for personal gain or personal business transactions.*

## Critical Business Application Use

AUBH hosts and maintains a number of critical business application systems to manage course content, enterprise resources, and student data. Such applications are interdependent and computer resource-intensive. Time and activities while logged into the application should be responsibly managed. In no case should a student member log in to a business application and then leave the computer unattended. This consumes computer resources and makes the system vulnerable to access by unauthorized persons.

## Computing Resources

AUBH makes computing and network resources available to its students. AUBH students should not share their user IDs or passwords with others. Students are responsible for their accounts and should log off when they are not at the computer. AUBH reserves the right to monitor all AUBH-provided Internet and computer access and all AUBH computer hardware and software.

Students should not use dedicated hardware, software, or Internet access provided by others.

AUBH provides an AUBH email account and access to the learning platform, password-protected student sections of the Web site, university and college/school listservs, and other student communications tools.

# Information Technology (IT) Policies

## Technical Support

AUBH provides students with technical support through the Help desk which will provide Level-1 support (i.e., password, access, email log-in, and basic troubleshooting for eCollege) to all students during normal business hours.

For all Level-2 support issues (i.e., server outages, email system crashes, operating system incompatibilities, virus damage issues, and other issues that require a technician or programmer's involvement), the Help desk will escalate the problem to the IT Technical team. Level-2 support issues, therefore, take longer to resolve.

## Software Home Usage

AUBH provides students with relevant software as required by the assignment. AUBH purchases a license for the software that it makes available for students use. Under the licensing agreement, AUBH extends to students the right to use the software for university-related purposes at home. Students are not licensed to use the software at home for personal purposes and do not own the license or the CDs.

AUBH receives a license key that will allow students use of the software. The holder of this license key is required to keep it secure and is forbidden to distribute or install the software on any computer other than the designated home machine. Students will be held responsible for any unauthorized use of the University's unique license key. Students are required to remove the software from home and personal machines immediately if they are no longer enrolled at the University.

## Email and Voice Mail

AUBH makes email and voice mail available to its students. These communication assets are critical components of AUBH's communication system, and students are expected to use them responsibly. Students who violate this policy are subject to corrective action, up to and including dismissal. AUBH reserves the right to monitor all email and voicemail messages. Email, voice mail, Internet access, and other AUBH-provided computer access are not considered private communications.

## Wireless Communication

Access to AUBH networks via unsecured wireless communication mechanisms is prohibited. Only wireless systems that meet the criteria of this policy or have been granted an exclusive waiver by the IT Department are approved for connectivity to AUBH networks.

The wireless communication policy applies to all wireless data communication devices (e.g., personal computers, smart phones, PDAs, tablets) connected to any of AUBH's internal networks and includes any form of wireless communication device capable of transmitting packet data. Wireless devices and/or networks without any connectivity to AUBH networks do not fall under the purview of this policy unless AUBH information or student information resides on the device. If the device contains such information, such information must be protected via a standard approved by AUBH's IT Department.

When accessing the University network via a non-university wireless local area network (WLAN), the computer must utilize a university-approved virtual private network (VPN). For home WLANs, the wired equivalent privacy (WEP) encryption standard should be implemented.



# Information Technology (IT) Policies

## Responsible Use of Information Technology

Access to information technology (IT) resources owned or operated by AUBH is a privilege, which imposes certain responsibilities and obligations. Privileges are granted subject to AUBH policies and Bahraini laws. IT resources are defined as all computer-related equipment, computer systems, software/network applications, interconnecting networks, printers, scanners, fax machines, copiers, voicemail, and other telecommunications facilities, as well as all information contained therein owned or managed by AUBH. Computers, networks, and communications equipment owned by AUBH are provided to support the educational mission of the University. This policy applies to all members of the AUBH community: faculty, staff, and students.

At minimum, users are expected to:

- *Regard the use of the internet/computer network as a privilege.*
- *Respect the integrity of computing systems: for example, users may not install unauthorized software without specific permission from the IT Department. Only software directly related to AUBH's curriculum will be installed on any university computers.*
- *Refrain from creating or displaying threatening, obscene, racist, sexist, or harassing material, including broadcasting unsolicited messages or sending unwanted email (spam).*
- *Respect the privacy of other users: for example, users may not intentionally seek information on, obtain copies of, or modify files, other data, or passwords belonging to other users, or represent themselves as another user unless explicitly authorized to do so.*
- *Respect the legal protection provided by copyright and license to programs and data.*
- *Refrain from using the resources of the internet/computer network for personal financial gain.*
- *Follow all rules and regulations of the computer labs and the lab attendant on duty.*
- *Provide courtesy to other students by keeping noise level to a minimum.*
- *Use personal headphones when sound is required for the computers.*
- *Refrain from bringing food or drinks into a computer lab.*
- *Refrain from viewing and/or downloading any pornographic, discriminative, discriminatory, and or offensive materials including images, MPEGs, videos, etc.*
- *Refrain from using peer-to-peer (P2P) software to download illegal copies of MP3s, video and software.*



## Reporting Violations

Any violations of acceptable use policies must be reported to an AUBH faculty member, technical support staff or administrator. Every user has the responsibility to report any suspected violation of his or her own personal privacy to the administration.

## Consequence of Violations

AUBH reserves the right to discontinue account privileges to any user who violates the acceptable use policies. Repeated or severe infractions of the policies may result in appropriate disciplinary action, in addition to suspension or termination of network privileges. Unauthorized use of the network, copyright violations, or intentional deletion or damage to files and data belonging to the college or other users and outside agencies may be considered criminal and could result in involvement of governmental authorities.

AUBH 2025-2026

# **STUDENT HANDBOOK**

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